

**SHORT QUESTIONNAIRE FOR LONG TERM CARE CONSUMERS:
IS THE SINGLE POINT OF ENTRY FOR LONG TERM CARE HELPING SENIORS &
DISABLED PEOPLE GET ACCESS TO THE CARE THEY NEED?**

New York State is launching a new program for people who need long term care, "NY Connects." The purpose of NY Connects is to provide "easy access to information and assistance for people who are exploring long term care options or who are already receiving a long term care service but would like more information."

LTCCC has developed the following short questionnaire to help us assess the experience of New York seniors & disabled people, their families and other stakeholders with NY Connects. We will use this information to inform state leaders on how well the program is working and to advocate for improvements, if necessary.

NOTE: "NY CONNECTS" IS THE OFFICIAL STATE NAME FOR THE SINGLE POINT OF ENTRY FOR LONG TERM CARE. YOUR COUNTY MIGHT USE DIFFERENT LANGUAGE. PLEASE THINK ABOUT THE LONG TERM CARE INFORMATION SERVICES PROVIDED BY YOUR COUNTY WHEN CHOOSING YOUR ANSWERS.

1. Have you heard of NY Connects (the single point of entry for long term care)? Yes No Not Sure

2. Have you used NY Connects? Yes No Not Sure

[If you answered "No" to questions 1 or 2 please skip to question # 7.]

3. How did you find out about NY Connects? Government agency
 Community based organization or agency Advertisement Friend or family
 Heard about at library or community center Care planner, hospital/nursing home discharge planner Other: _____

4. How did you access NY Connects? Phone Internet Other: _____

5. Did you find it difficult or easy to get the information you needed?
 Easy Difficult Why? _____

6. Please rate how helpful NY Connects was to you:
 Very helpful A bit helpful Did not make a difference Confusing
Why? _____

7. Comments? _____

8. I am a Long term care consumer Family/Friend Other: _____

9. My county of residence is: _____